

## WIRE TRANSFER WITHDRAWAL REQUEST FORM (SEPA transfers for EU banks and/or SEPA enabled banks)

### CLIENT INFORMATION:

First Name:	
Last Name:	
AGM Account No.:	
Email:	

### TRANSFER REQUEST INFORMATION:

Please arrange the following SEPA bank transfer:

FROM (AGM Account Number): \_\_\_\_\_

Base currency:        EUR        USD        CHF        GBP

Amount in figures (debited from AGM account): \_\_\_\_\_

Amount in words: \_\_\_\_\_

TO (Bank Account Details):

The Bank Account details must correspond to the details provided on the Account Opening

Form.	Bank Account				
Beneficiary's name: (must be the same as your AGM account name)					
Beneficiary's bank:					
Bank address: (including country, city and zip code)					
SWIFT/BIC:					
IBAN:					
Base Currency of the bank account:	<table style="width: 100%; border: none;"> <tr> <td style="text-align: center;">EUR</td> <td style="text-align: center;">USD</td> </tr> <tr> <td style="text-align: center;">CHF</td> <td style="text-align: center;">GBP</td> </tr> </table>	EUR	USD	CHF	GBP
EUR	USD				
CHF	GBP				

### SECURITY INFORMATION:

Date of Birth:	
Place of Birth:	

Please refer to the notes below.

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#### ADDRESS

AG-Markets  
2nd Floor Transpacific Haus,  
Lini Highway Port Vila  
1000, Vanuatu

#### WEB

support@ag-markets.com  
www.ag-markets.com

**IMPORTANT NOTES:**

- 1) In order to protect all parties against the possibility of perpetration of any financial crime and comply with AML Directives, AGM Brokers will only process withdrawals/refunds back to the source of the original deposit.  
Please be informed that in the event that funds have been deposited by both an online payment solution (Credit/Debit Card) and by bank wire, the funds deposited via the online solution will be processed first back to the sending credit/debit card up to the total amount deposited through this method and then any remaining funds will be returned by bank wire transfer.
  
- 2) The pre-conditions for one SEPA-Transfer are:
  - a) The amount must be in EUR currency. If the client is using a different currency (USD, CHF, GBP), then AG-Markets is converting the stated amount according to the current market exchange rate into EUR (as a reference is taken the exchange rate at the moment of the conversion and not the exchange rate at the moment of incoming the debit order). In case you wish to make withdrawal in USD, CHF, and GBP without the mandatory EUR conversion, then you must use the form 'WITHDRAWAL REQUEST FORM' (non-EU banks and/or non-SEPA enabled).
  
  - b) The bank account provided by the customer is SEPA enabled (is within the SEPA coverage\*).
  
- 3) Withdrawals as SEPA (Euro) Transfer which will be sent to an account kept in a different currency from the Euro will be converted at an exchange rate determined by our/your bank.
  
- 4) Should you wish to withdraw funds via SEPA transfer, (intermediary) banks charges us and/or you for the transfer that is relayed to you on a fee which is adequate to a domestic bank transfer. This charge is deducted from your payment by (intermediary) AGM's and/or your bankers.
  
- 5) AG-MARKETS charges no processing fees for withdrawals.
  
- 6) Withdrawals paid to European banks usually require three to five working days to be credited.
  
- 7) Withdrawals paid to banks outside of Europe usually need four to seven working days to be credited.
  
- 8) AG-MARKETS in order to comply by the SEPA Regulation (EC 260/2012), from February 1st 2014 all transfers in Euro will be made under the same format: SEPA (Single Euro Payments Area). Therefore for all transactions the IBAN and Swift Code are needed.

*\* Countries supporting SEPA transfers:*

Belgium, Bulgaria, Denmark, Germany, Estonia, Finland, France, Greece, Great Britain and North Ireland, Ireland, Italy, Island (EWR), Latvia, Liechtenstein (EWR), Lithuania, Luxembourg, Malta, Netherlands, Norway (EWR), Austria, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia, Spain, the Czech Republic, Hungary, Cyprus and additional Switzerland.

Signature of Client: \_\_\_\_\_ Place: \_\_\_\_\_ Date: \_\_\_\_\_

**WHAT TO DO NEXT?**  
Please scan and email this document to us at: [support@ag-markets.com](mailto:support@ag-markets.com)

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